



ATEX/IECEX
ZONE 1/21

Intrinsically Safe Mobile Phone - Ex Mobile 20

QUICK START GUIDE

The content of this document is presented as it currently exists.

Safex Instruments Limited does not provide any explicit or tacit guarantee for the accuracy or completeness of the content of this document, including, but not restricted to, the tacit guarantee of market suitability or fitness for a specific purpose unless applicable laws or court decisions make liability mandatory.

Safex Instruments Limited reserves the right to make changes to this document or to withdraw it any time without prior notice. Changes, errors and misprints may not be used as a basis for any claim for damages. All rights reserved.

Safex Instruments Limited can not be held responsible for any data or other loss and direct or indirect damages caused by any improper use of this device.

Copyright Safex Instruments Limited. All Rights Reserved.

Date: 2024.11.18

Safex Instruments Limited
28, Orchard Road, St Annes on Sea, FY8 1PF, United Kingdom
Customer Care: +44 (0) 7575 6181 25
Email: info@safexinstruments.com
www.safexinstruments.com
All rights reserved

Battery

The battery is not fully charged when the device is purchased, but it contains enough energy to power on the device.

The charge level of the device has to be checked after 9 months at the latest in order to prevent deep discharge. If the battery is completely discharged, the phone will not switch on and the display will not show a charging process. Connect the phone to the charger.

After charging for a few minutes the display will appear again and you can then switch on the phone.

Warranty

Handset: 12 Months Warranty

Replaceable battery: 6 Months Warranty

Support

Warranty claims, service & repair, please approach manufacturer directly or our local distributors/resellers.

Email: sav@safexinstruments.com

Note

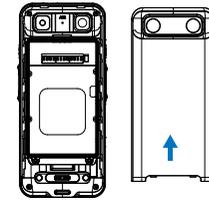
Please also observe the safety requirements in the specific safety instructions and the information in the full user guide for your device.

Web details: www.safexinstruments.com

- 1 Power On/Off/Call End/Reject/Double Clicking to Open Camera (Optional)
- 2 Accept Call
- 3 OK Key
- 4 Delete Key
- 5 Flash Light
- 6 Navigation Keys
- 7 Return Key
- 8 Task Key
- 9 Home and App List
- 10 Speaker
- 11 Front Camera (Optional)
- 12 SOS Key
- 13 Alarm Light
- 14 Receiver
- 15 Light Distance Induction
- 16 LED Light
- 17 Touch Display
- 18 Settings
- 19 Dialer App
- 20 Google
- 21 Volume
- 22 LED Torch Light
- 23 Rear Camera (Optional)
- 24 USB-C Charging Port
- 25 Magnetic / Docking Charging Port
- 26 Press Any Number Key to Dialer App

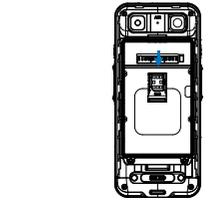


How to insert the nano-SIM card, SD card, battery pack, and charging the phone



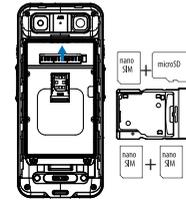
Step 1

Push the battery cover upward to open.



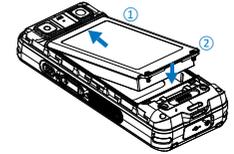
Step 2

Pull out the card tray from the slot.



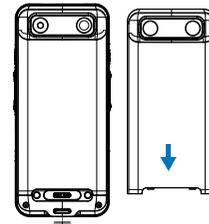
Step 3

Insert the card with the contact pins facing out of the tray and push into the slot.



Step 4

Hand-tight the 2 screws using the Torx T5 screwdriver.



Step 5

Close battery cover tightly as shown, Pop-up warning message shall display on the screen when not properly closed.



Step 6

To charge the device after inserting the battery pack, unscrew using the Torx T5 screwdriver, open the USB-C cover to connect USB-C cable.